





Standard Operation Procedure for zone-based opening of shops

- 1. The shops selling following essential commodities shall be allowed for operation.
 - Grocery items
 - Vegetables
 - Pharmaceuticals
 - Livestock products
 - Household appliances
 - Stationery
 - Alcohol outlets
 - Doma
 - Meat
- 2. The sale of tobacco products shall be made available as outlets of Bhutan Duty Free shop only during lockdown and with written agreement between to the shop owners and BDS.
- 3. The shops shall remain opened from 9am-5pm.
- 4. The shop owners must reside in the same zone as their shops.
- 5. The shop owners must have Druk trace QR code and ensure that every shopper scans the code (would be more convenient while paying the bill).
- 6. In case the shopper doesn't have Druk Trace app, the shopkeeper must manually register on the registration book.
- 7. All the operating shops must facilitate hand washing by keeping hand washing facility outside their shops.
- 8. The shops must have physical distance marking with a minimal distance of 6 feet apart.
- 9. All shoppers and shop owners should strictly follow COVID-19 preventive protocols (use face mask, maintain physical distance and use hand sanitizers frequently).