

SOP FOR INDIAN DRIVERS ARRIVING AT PoE (Pelzomthang)

- 1. Driver shall not come out of their vehicle.
- 2. Maintain minimum distance of 1 meter between the driver inside the vehicle and officer/health staff at the PoE
- 3. Screening of the driver and registration at the PoE
- 4. Declaration of Travel History
- 5. Let Driver wait at the Designated Holding Area identified by the RRCO until document verification is done by relevant agencies.
- 6. The Drivers are escort from Designated Holding Area to the Dry port or any other places identified by the DCCL/Dungkhang.
- 7. Driver shall not come in close contact with any other on his way from the transfer point to the Resting Point.
- 8. Once the Goods are transferred/ Loaded, Driver Shall move his vechicle away from the Dry Port and exist through the PoE gate escorted by RBP.

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SOP FOR BHUTANESE DRIVERS ARRIVING AT PoE (Pelzomthang)

- 1. Park the vehicle at the designated holding area identified by the RRCO;
- 2. Wash hands with soap at the POE before screening and registration;
- 3. Maintain minimum distance of 1 meter between the driver and officer at the POE;
- 4. Screening of driver and registration at the POE;
- 5. Let driver trace the QA code via Druk Trace App.
- 6. Declaration of travel history;
- 7. Submit the documents at the counter and maintain minimum 1 meter distance between the driver and customs officials;
- 8. Customs officials shall clear the documents and sanitize their hands after handling the documents:
- 9. Driver shall not come in close contact with anyone on his way from the check point to the resting point;
- 10. Once the goods are transferred/ loaded from the dry port. They driver should exit through the gate escorted by RSTA.



- All the drivers arriving at the PoE are prior registered with the relevant agencies.
 The driver shall remain inside the vechicle all time. If there is need for driver to come out for emergency purpose, the RBP shall inform the Health staff at the PoE.
- Awareness and training should be provided if any new employee is recruited
- All the frontline officials at the holding area should be sensitized on use of PPE, frequent handwashing with soap or use or alcohol-based hand rub every time they come in contact with the documents submitted by the drivers;
- RBP should be sensitized on physical(social) distancing, handwashing and ensuring drivers strictly follow the protocol
- Frequently clean and disinfect the objects and surfaces that are touched regularly using standard cleaning products
- Indian drivers entering and exiting Bhutan on more than one occasion should be sensitized to maintain physical(social) distancing, frequent handwashing & general hygiene during travel and advised to stay home and self-isolate from others in the household if they are unwell

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GUIDELINE FOR BHUTANESE DRIVERS TRAVELLING THROUGH INDIAN ROAD TO DELIVER ESSENTIAL GOODS

- 1. Practice frequent handwashing with soap or with alcohol-based hand rub;
- 2. Use face mask at all times:
- 3. Avoid stopover on the way until you reach your destination in Bhutan;
- 4. Do not pick up any travelers on the way;
- 5. Maintain a minimum distance of 1 meter between other people;
- 6. Declare your travel history honestly;
- 7. Park the vehicle at the designated area;
- 8. Wash hand with soap before submitting the documents;
- 9. Submit the documents at the counter and maintain minimum distance with customs officials;
- 10. Stay home and self-isolate from others in the household if you feel unwell and visit the nearest health center for check-up;
- 11. Frequently clean and disinfect the surfaces that are touched regularly using standard cleaning products



FLOW CHART SOP FOR INDIAN DRIVERS ARRIVING AT MINI DRY PORT & FCB WAREHOUSE

