EXPORT & IMPORT for DCCL/DPL, NGANGLAM, PEMA GATSEL

A. Standdard Operating Procedures (SOP) for EXPORT

Location	Agency Responsible	Action soguence	Polovant agency	Remarks / Timeframe
	-	Action sequence	Relevant agency	
1. DCCL	Logistic Div.	a. Receive all relevant details of incoming drivers one day	Export Marketing	Submitted one day
Office	DCCL	in avance electronically	Agent	advance
		b. Submit all the details of incoming vehicles electronically	Immigration, RBP &	in advance latest
		to relevant agencies for clearance	DCCL In-charge	by 4 PM
POE				
(Entry		a. Follow the overall SOP for EXPORT through		Entry time: 6AM-
Process)	DCCL / RBP	Pelzomthang PoE	RBP	5:30PM
		b. All entry documentation formalities completed online	RRCO, Immigration,	Exit time: 6:00AM-
		to avoid physical contact	RBP	10.00PM
		c. All drivers and handy boys to remain inside the	RBP	
		d. Move to PoE under escort	RBP & DCCL	
		e. No stopping in the town or market areas	RBP & Desuung	
3.DCCL		a. Enter through Gate -2		
Premises /	DCCL		DCCL security/Escort	
Parking		b. Disinfect at the entrance by staff on duty		
area		o. Distinced at the charance by start on daty	DCCL	
		d. Proceed to the designated parking area	DCCL Securiy	

		e. Do not move beyond the parking area and wait either in the vehicle or resting area f. Practice frequent hand washing, wear face mask and maintain physical distancing g. Cooking allowed only in the designated area h. Must maintain surrounding areas clean at all times i.Proceed to the unloading/loading area only on instruction from the competent authority j. After unloading / loading, move back to the parking area and wait for directives	DCCL Securiy DCCL Securiy DCCL security/Escort Drivers/DCCL DCCL DCCL	
4. DCCL/ICP	DCCL	a. Submit list of exiting vehicles to relevant agencies	RRCO/RBP/Immigra tion	On departure from the DCCL
(Exit Procedues)		b. Transfer consignment details electronically for clearance	RRCO/RBP/Immigra tion	parking. Sent in advance an hour before (for export)
		b. Move to ICP for exit under escort	DCCL/RBP	
		c. Exit ICP after accord of clearance by relevant agencies by following the overall IMPORT SOP	RRCO/RBP/Immigra tion/ DCCL rep.	Last exit latest by 10.00 PM

II. Stranderd Operating Procedues (SOP) for Indian drivers involving night halt in the holding

Location	Agency Responsible	Responsibility: Action sequence	Relevant agency	Remarks / Timeframe

DCCL Parking	DCCL	a. All vehicles to be parked in the designated parking area only	Corporate Services Department, DCCL	Will mostly be vehicles
		b. Holding area shall be cordoned off and no movements shall be allowed beyond the cordoned areac. Both entry and exit points shall be sealed and guarded	DCCL Security DCCL Security / Elite	carrying Raw materials, Equipments and
		by the security personnel d. Cooking shall be permitted in the designated area	Security	spare parts which cannot
		within the cordoned area only	DCCl Security	be
		e. The security personal/company officials shall strictly monitor the compliance and if found in breach shall be quarantined for 21 days without any consideration at their own expense f. All basic facilities such as water, lighting and toilet	DCCL Security	unloaded in a day.
		facilities are provided	Real Estate Setion	
		g. Must frequently wash hands, wear face mask and maintain physical distancing at all timesh. Essential food items shall be made available on request and payment.	HA, DCCL / OHS Administrative Section, DCCL	
		i. On completion of unloadin/loading process, follow the same exit procedures as above.	duty/ Dccl rep. at ICP	

B. Standdard Operating Procedures (SOP) for IMPORT

	Agency			Remarks /
Location	Responsible	Action sequence	Relevant agency	Timeframe
	Logistic Div.	a. Receive all relevant details of incoming		
1. DCCL	DCCL	drivers/consignment one day in avance electronically	Suppliers	Submitted one day
		consignment electronically to relevant agencies for	RSTA/RRCO/RBP/Im	in advance latest
		clearance	migration/DCCL rep.	by 4 PM
2. ICP /		a. Follow the overall SOP for IMPORT through		Entry time: 6AM-
POE	DCCL / RBP	Pelzomthang PoE	RBP	5:30PM
(Entry		b. All entry documentation formalities completed online		
Process)		to avoid physical contact	BCCI/DCCL/RBP	
		c. All drivers and handy boys to remain inside the	RRCO, Immigration,	Exit time: 6:00AM-
		vehicles.	RBP	10.00PM
		d. No stopping in the town or market areas	duty	
		e. Drivers with high temperature and flu like symptoms	Health/RBP/	
		to be exited immediately	Immigration	37.3oC
		f. No passenger except handy-boy	RBP	
		g. Move to DCCL under escort	RBP & DCCL	
		h. No stopping in the town or market areas	RBP & Desuung	
3.DCCL		a. Enter through Gate -2		
Premises /	DCCL	a. Dhoi dhoagh Gate -2	DCCL security/Escort	
Parking		b. Disinfect at the entrance by staff on duty	DCCI	
area			DCCL	

		d. Proceed to the designated parking area e. Do not move beyond the parking area and wait either in the vehicle or resting area f. Practice frequent hand washing, wear face mask and maintain physical distancing g. Cooking allowed only in the designated area h. Must maintain surrounding areas clean at all times i.Proceed to the unloading/loading area only on instruction from the competent authority j. After unloading / loading, move back to the parking area and wait for directives	DCCL Securiy DCCL Securiy DCCL Securiy DCCL security/Escort Drivers/DCCL DCCL DCCL	
4. DCCL/ICP (Exit Procedues)	DCCL	 a. Submit list of exiting vehicles to relevant agencies b. Transfer consignment details electronically for clearance b. Move to ICP for exit under escort c. Exit ICP after accord of clearance by relevant agencies 	RRCO/RBP/Immigra tion RRCO/RBP/Immigra tion DCCL/RBP RRCO/RBP/Immigra tion/ DCCL rep.	On departure from the DCCL parking Last exit latest by 10.00 PM

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		by the security personnel d. Cooking shall be permitted in the designated area	Security	spare parts which cannot
		within the cordoned area only	DCCl Security	be
		e. The security personal/company officials shall strictly monitor the compliance and if found in breach shall be quarantined for 21 days without any consideration at their own expense f. All basic facilities such as water, lighting and toilet	DCCL Security	unloaded in a day.
		facilities are provided	Real Estate Setion	
		g. Must frequently wash hands, wear face mask and maintain physical distancing at all timesh. Essential food items shall be made available on request and payment.	HA, DCCL / OHS Administrative Section, DCCL	
		i. On completion of unloadin/loading process, follow the same exit procedures as above.	duty/ Dccl rep. at ICP	